DAR ES SALAAM WATER SUPPLY AND SANITATION AUTHORITY
ISO 9001:2015 Certified
DAWASA Building, Dunga/Malanga Road, Mwananyamala Area
P.O. Box 1573, Dar es Salaam-Tanzania | Tel +255 22 2760006/+255 22 2760015
Fax: +255 22 2762480 | Email: ceo@dawasa.go.tz | Website: www.dawasa.go.tz
info@dawasa.co.tz / 0800110064 / *150*00# (Bure)
DAWASA
Dar es Salaam Water Supply & Sanitation Authority
ISO 9001:2015 Certified

CUSTOMER COMPLAINT FORM

Regional Office:…… Date:……

Name:……

Account Number:……

Meter Number:……

Telephone Number:……

Email Address:……

Nature of complaint:……

Attended by:……

Complaint forwarded to:……

Customer Signature:……

Ref	DWS-CCF
Revision	0
Issue date	July 2021